

KINCARDINE & AREA SURVEY OF TRANSPORTATION NEEDS



Data pulled: Tuesday, July 20, 2021



Background

- ▶ The Kincardine Area Seniors Advisory Action Committee (KASAAC) with the support of the Municipality of Kincardine invited the community to participate in a transportation needs assessment survey.
- ▶ The survey was developed by KASAAC with advice from Bruce County and the Municipality of Kincardine.
- ▶ Purpose of the survey was to:
 - ▶ Identify the need to improve the accessibility to safe and affordable local transportation.
 - ▶ Identify short and long term solutions
 - ▶ Understand the most pressing needs.
- ▶ This information will be sent to Bruce County to help inform the Transportation Master Plan.



Survey Methods

- ▶ The survey was available online as well as in paper form.
- ▶ The survey was promoted newspapers, the community calendar, word of mouth and through social media.
- ▶ Volunteers of KASAAC distributed paper copies of the survey.
- ▶ The survey was live from June 9, 2021 to July 16, 2021.
- ▶ **382** people completed the survey.
- ▶ In some cases two people replied on one survey. These surveys (5) were counted in the age results only.



About the slides

- ▶ Participants did not have to answer every question – look to bottom of each slide to see total responses for each question.
 - ▶ Each question is presented with two different charts (slides) so you have the specific details.
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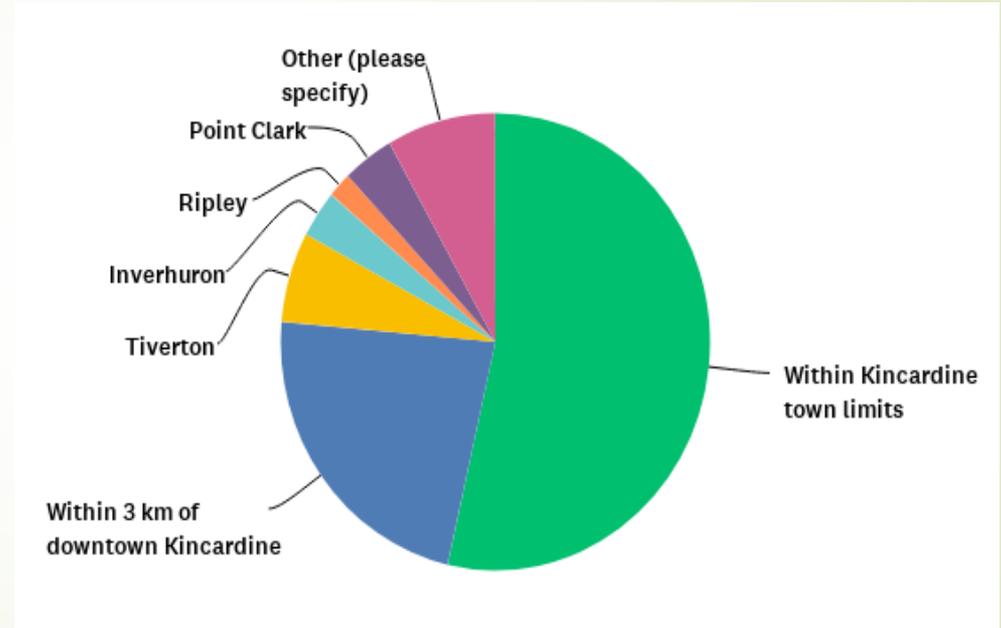
Q1. What is your age?

- ▶ Over 55% of participants were 60 to 79 years of age.
- ▶ Next highest age groups were 30-39 and 80-89
- ▶ The total number of participants is different in the age total.
- ▶ In 3 instances two people completed the survey as a couple. And therefore had two ages entered.

Ages	Numbers	Percent
19 and below	0	0%
20-29	13	3%
30-39	38	10%
40-49	20	5%
50-59	29	7%
60-69	118	30%
70-79	108	27.5%
80-89	35	9%
90-99	2	.05%
No response	24	6%
Total	387**	100%

Q2: Where do you live?

Over half of the survey participants were within kincardine town limits and 23 % within 3 kms of downtown kincardine.



Answered: 382 Skipped: 1

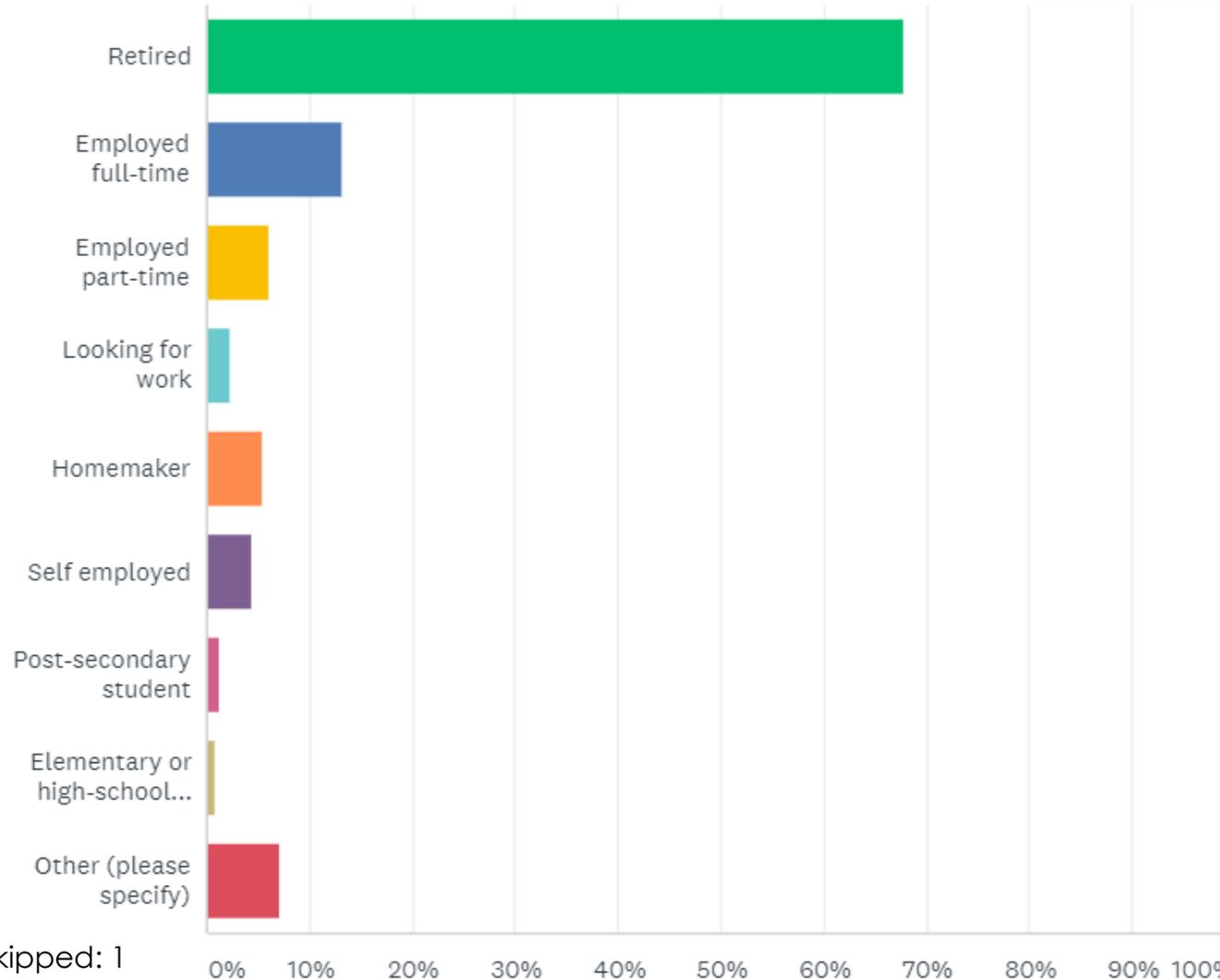
Q2: Where do you live?

ANSWER CHOICES	RESPONSES	
Within Kincardine town limits	53.93%	206
Within 3 km of downtown Kincardine	23.30%	89
Tiverton	6.54%	25
Inverhuron	3.40%	13
Ripley	1.83%	7
Point Clark	3.14%	12
Other (please specify)	7.85%	30
TOTAL		382

Answered: 382 Skipped: 1



Q3: Which of the following best describes your status? (check all that apply)



Answered: 382 Skipped: 1

Q3: Which of the following best describes your status? (check all that apply)

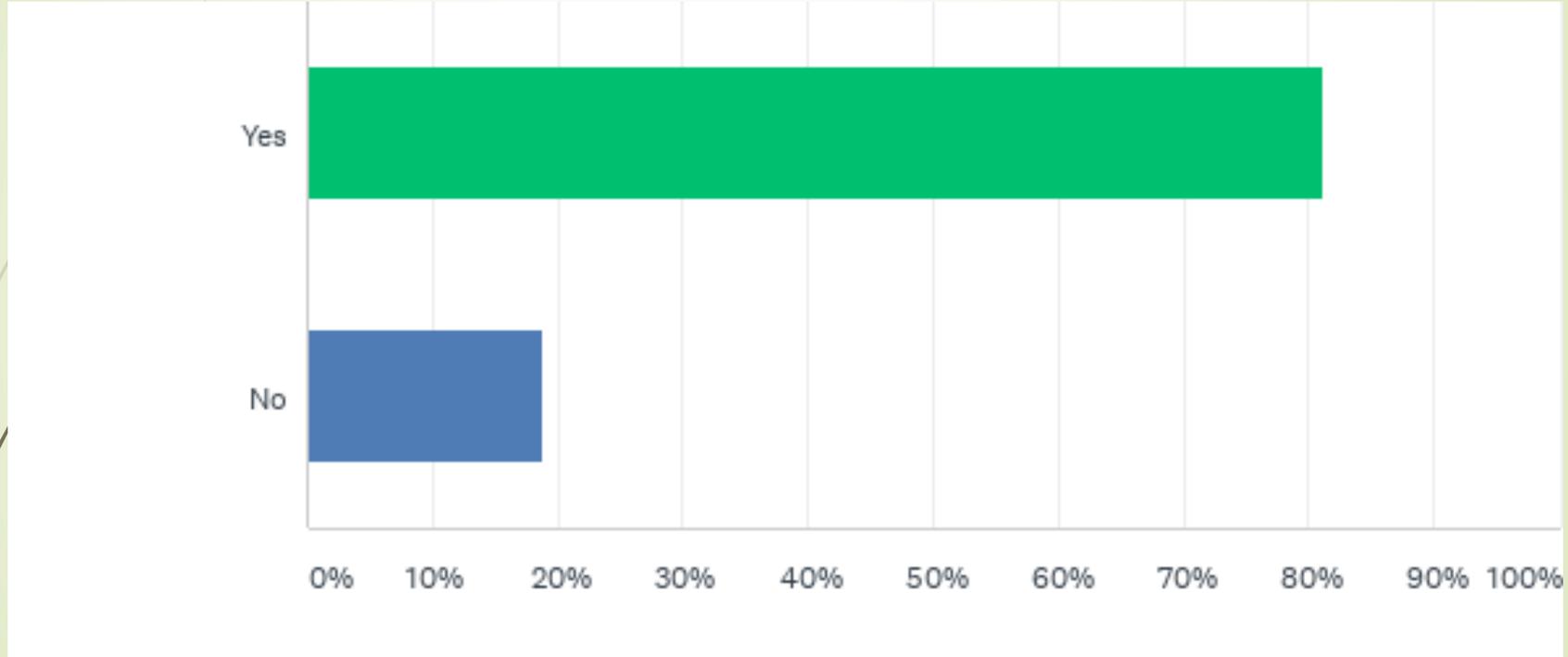
- 68% of respondents are retired
- Next biggest group of respondents are working part or full time

Answered: 382 Skipped: 1

ANSWER CHOICES	RESPONSES	
Retired	68.06%	260
Employed full-time	12.57%	48
Employed part-time	6.28%	24
Looking for work	2.36%	9
Homemaker	5.24%	20
Self employed	4.19%	16
Post-secondary student	1.31%	5
Elementary or high-school student	0.79%	3
Other (please specify)	7.33%	28
Total Respondents: 382		

Q4: Do you currently drive a vehicle?

- 81% drive a vehicle



Answered: 382 Skipped: 1

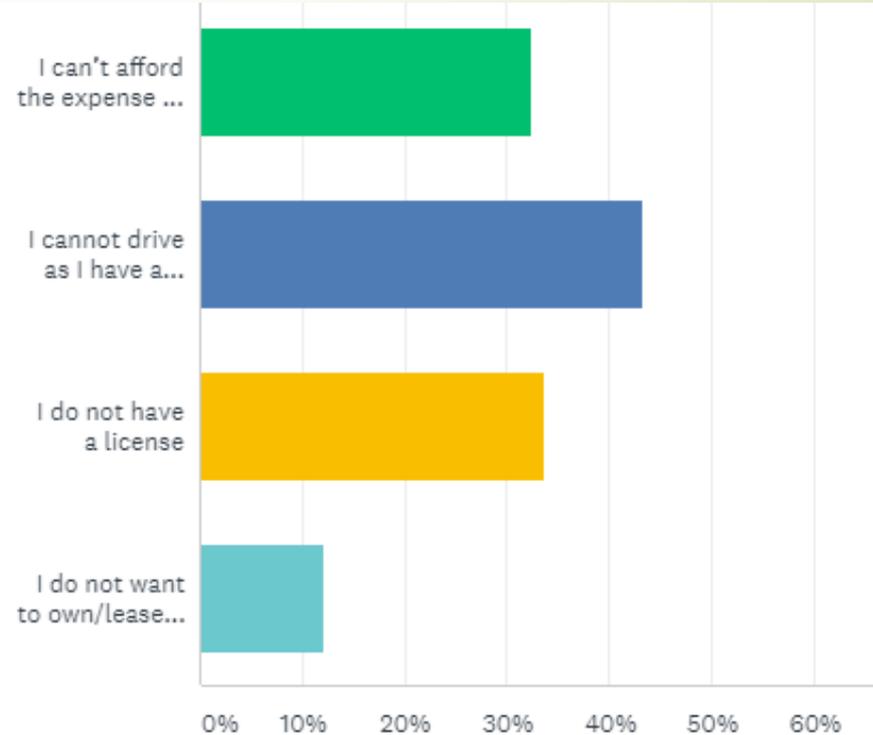
Q4: Do you currently drive a vehicle?

ANSWER CHOICES	RESPONSES	
Yes	81.15%	310
No	18.85%	72
TOTAL		382

► Answered: 382 Skipped: 1

Q5: If you do not drive a vehicle can you tell us why (check all that apply):

Answered: 74 Skipped: 309



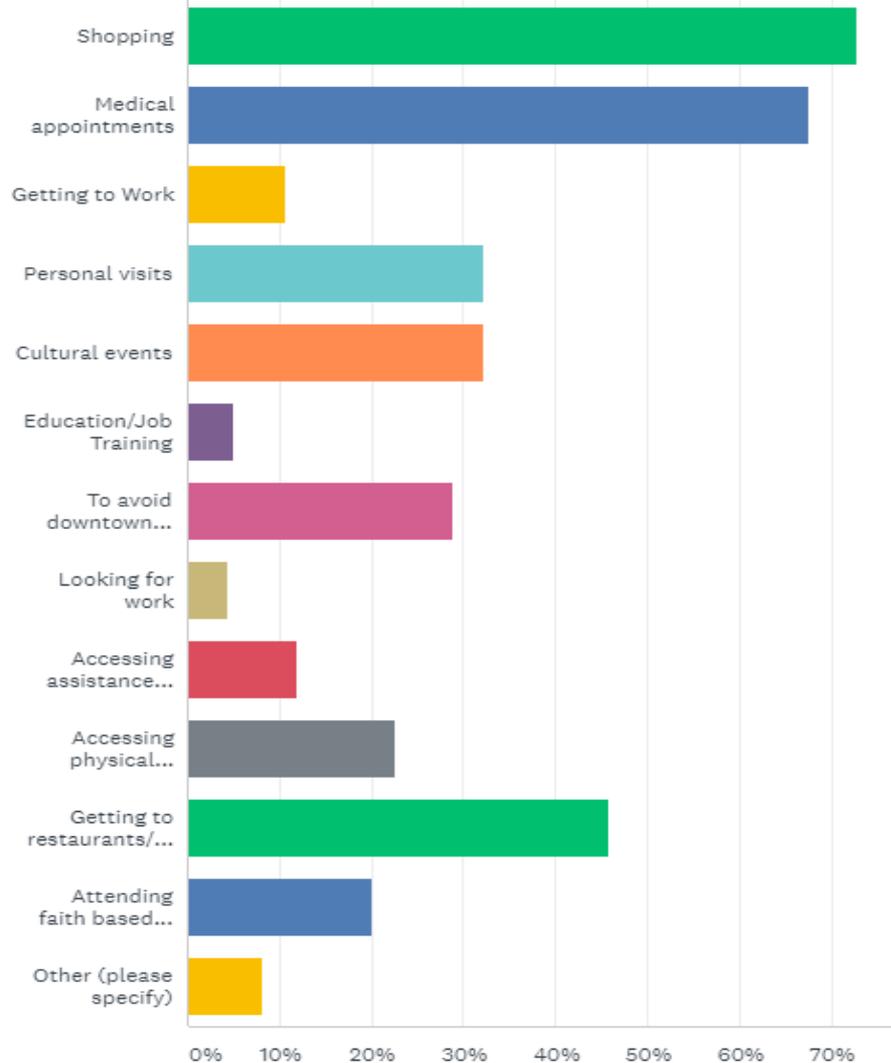
Q5: If you do not drive a vehicle can you tell us why (check all that apply):

ANSWER CHOICES	RESPONSES	
I can't afford the expense of one or multiple vehicles	32.43%	24
I cannot drive as I have a medical /physical restriction	43.24%	32
I do not have a license	33.78%	25
I do not want to own/lease a car (I want a greener lifestyle)	12.16%	9
Total Respondents: 74		

➤ Answered: 74 Skipped: 309

Q6: If public transit were available when and where you needed it, what would your primary purposes be for using it?

➔ Answered: 351 Skipped: 32



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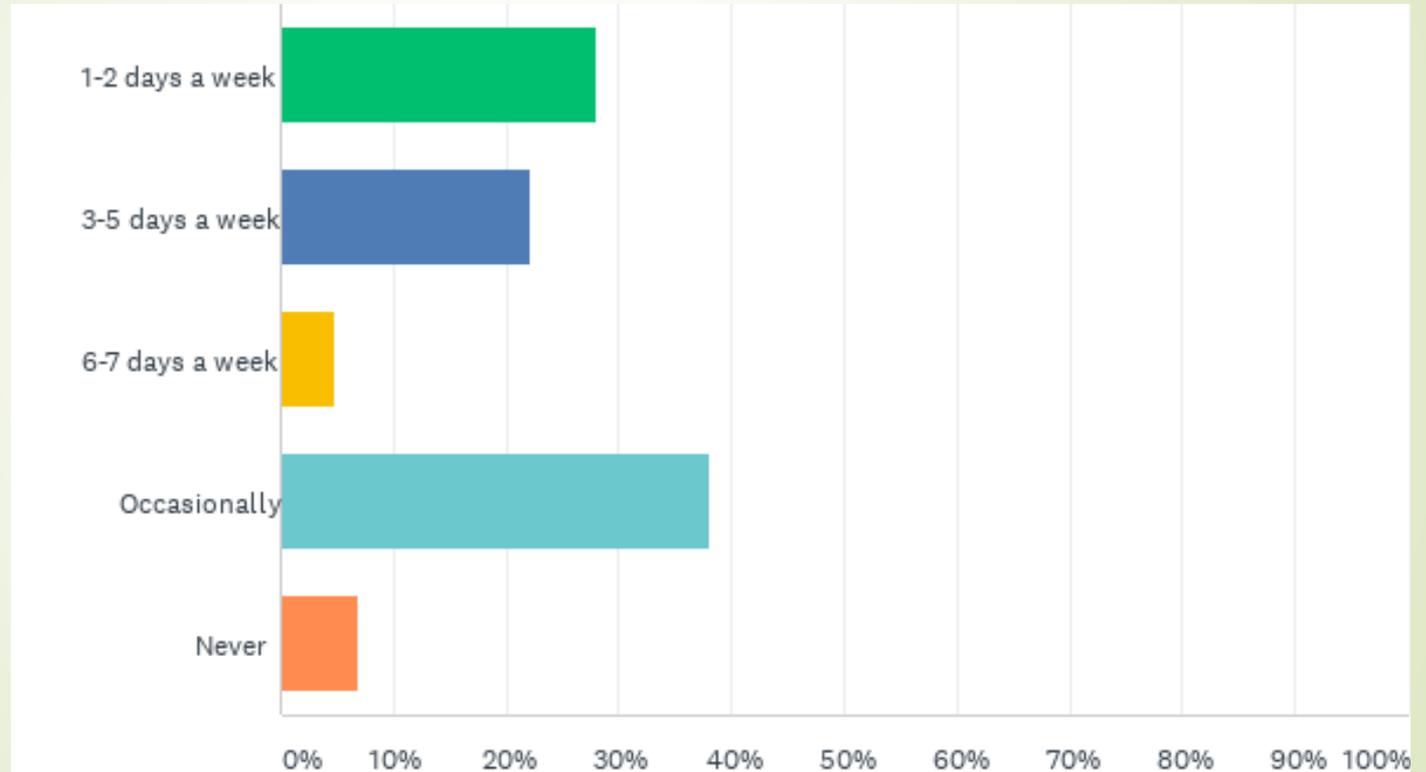
ANSWER CHOICES	RESPONSES	
Shopping	73.22%	257
Medical appointments	67.81%	238
Getting to Work	10.26%	36
Personal visits	31.91%	112
Cultural events	32.19%	113
Education/Job Training	4.84%	17
To avoid downtown parking	28.49%	100
Looking for work	4.56%	16
Accessing assistance (Food Bank, Ontario Works etc.)	12.25%	43
Accessing physical activity (curling, soccer fields, fitness classes etc.)	23.08%	81
Getting to restaurants/coffee shops	46.15%	162
Attending faith based services	20.51%	72
Other (please specify)	7.98%	28
Total Respondents: 351		

▀ Answered: 351 Skipped: 32

If public transit were available when and where you needed it, what would your primary purposes be for using it? **Other responses...**

- ▶ Travel outside of town
- ▶ Access to public events
- ▶ Anything at night after drinking
- ▶ Reduce my carbon emissions
- ▶ Out of town medical appointments
- ▶ Winter in Grey-Bruce can be extreme with poor driving conditions. Helpful to have a functioning reliable transportation system. Some members of the community are isolated in rural settings

Q7: If a local bus service was provided where and when you needed it, how often would you be likely to use it?



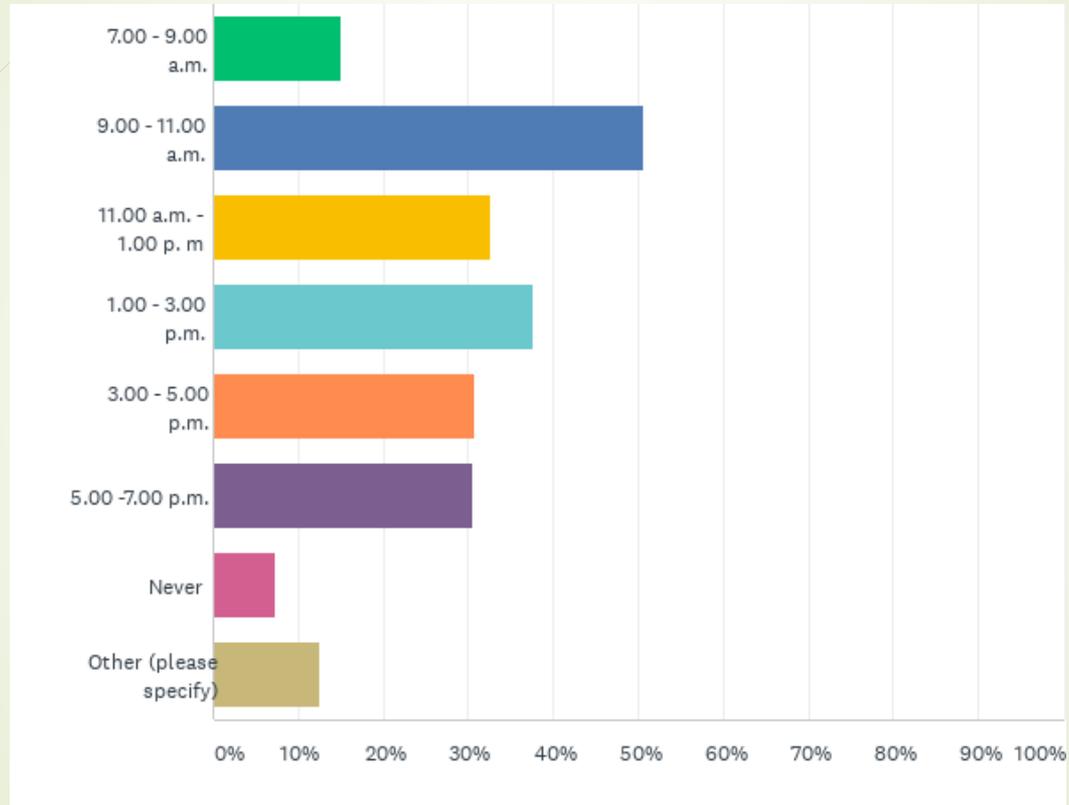
➤ Answered: 378 Skipped: 5

Q7: If a local bus service was provided where and when you needed it, how often would you be likely to use it?

ANSWER CHOICES	RESPONSES
1-2 days a week 2	28.04% 106
3-5 days a week 3	22.22% 84
6-7 days a week	4.76% 18
Occasionally 1	38.10% 144
Never	6.88% 26
TOTAL	378

➤ Answered: 378 Skipped: 5

Q8: At what times of day would you be likely to use it?



➤ Answered: 364 Skipped: 19

Q8: At what times of day would you be likely to use it?

ANSWER CHOICES	RESPONSES	
7.00 - 9.00 a.m.	15.11%	55
9.00 - 11.00 a.m.	50.55%	184
11.00 a.m. - 1.00 p. m	32.69%	119
1.00 - 3.00 p.m.	37.64%	137
3.00 - 5.00 p.m.	30.77%	112
5.00 -7.00 p.m.	30.49%	111
Never	7.42%	27
Other (please specify)	12.64%	46
Total Respondents: 364		

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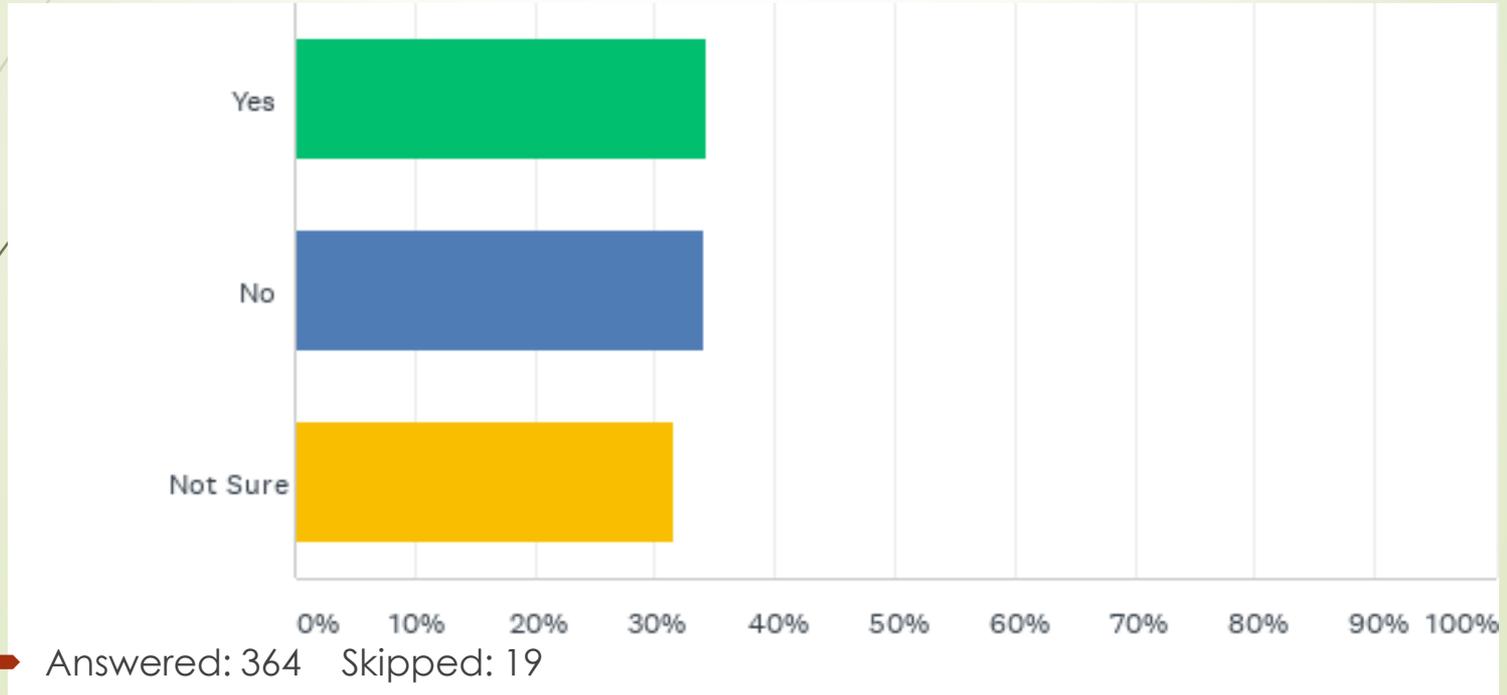
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Q8: At what times of day would you be likely to use it? **Other responses...46 responses**

- **35 responses** - 7:00 p.m. – 10:00 p.m.
 - After events and nightly entertainment
- **11 responses** – 10:00 p.m. – 1:00 a.m.
 - For work – evening shifts and entertainment

Q9: If a bus service was available where and when you needed it, would your household consider giving up one or more cars in the future?



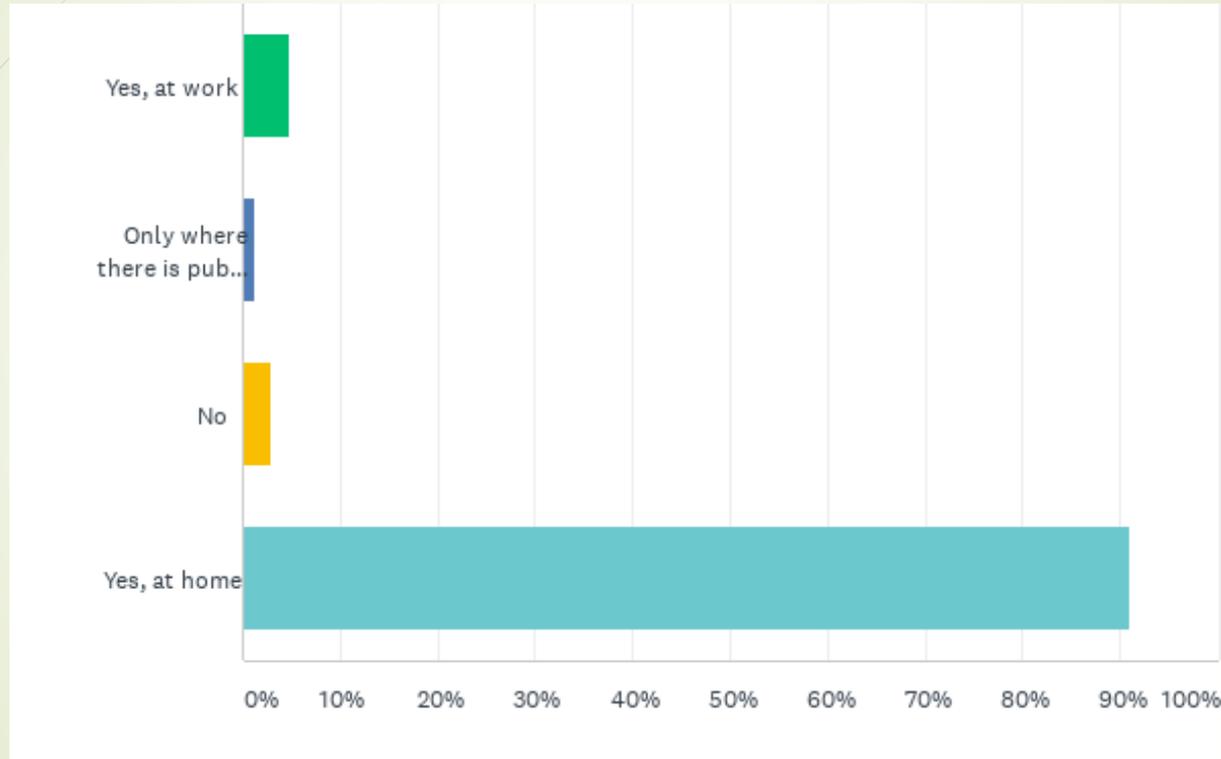
Q9: If a bus service was available where and when you needed it, would your household consider giving up one or more cars in the future?

ANSWER CHOICES	RESPONSES	
Yes	34.34%	125
No	34.07%	124
Not Sure	31.59%	115
TOTAL		364

■ Answered: 364 Skipped: 19

Q10: Do you have access to the internet?

- over 90% have access to internet



Answered: 381 Skipped: 2

Q10: Do you have access to the internet?

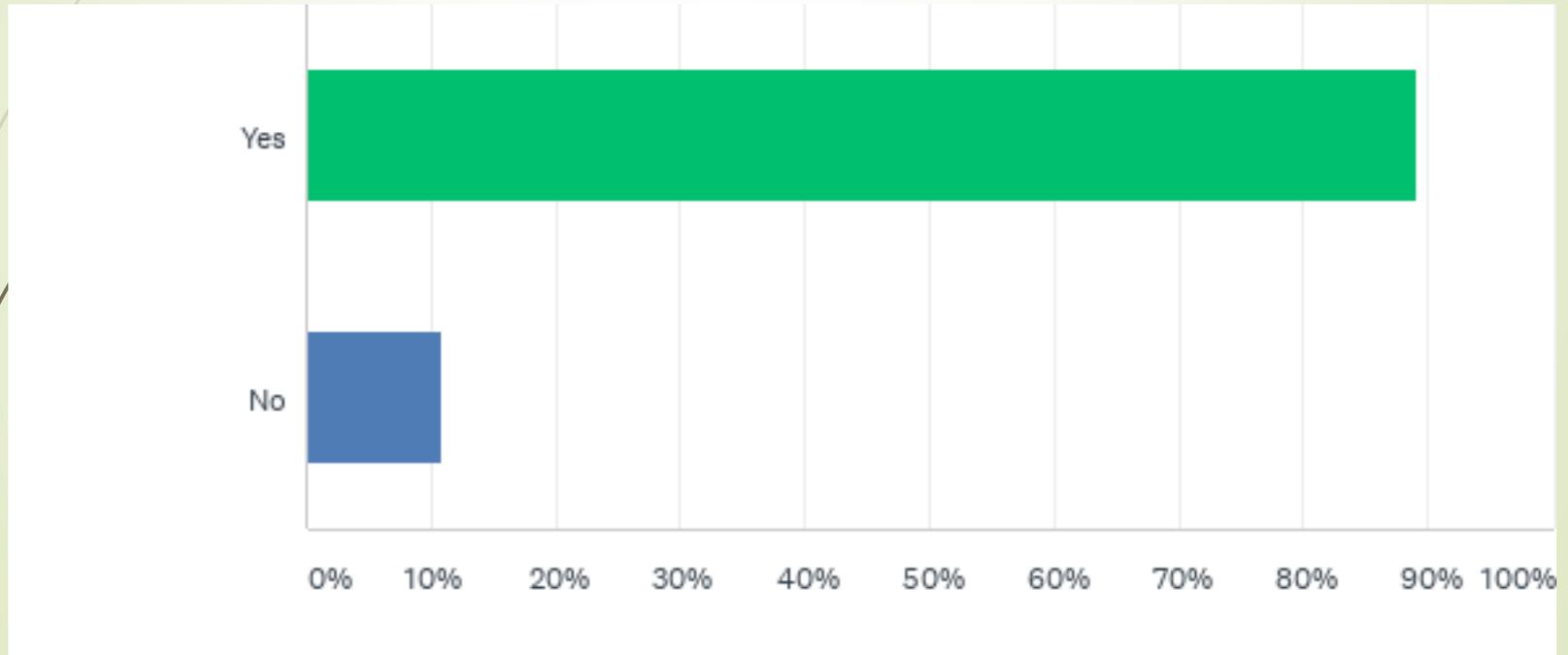
ANSWER CHOICES	RESPONSES	
Yes, at work	4.72%	18
Only where there is public WiFi	1.31%	5
No	2.89%	11
Yes, at home	91.08%	347
TOTAL		381

■ Answered: 381 Skipped: 2

Q11: Do you own a cell phone or smart phone?

- Almost 90% have access to a smart phone

Answered: 378 Skipped: 5



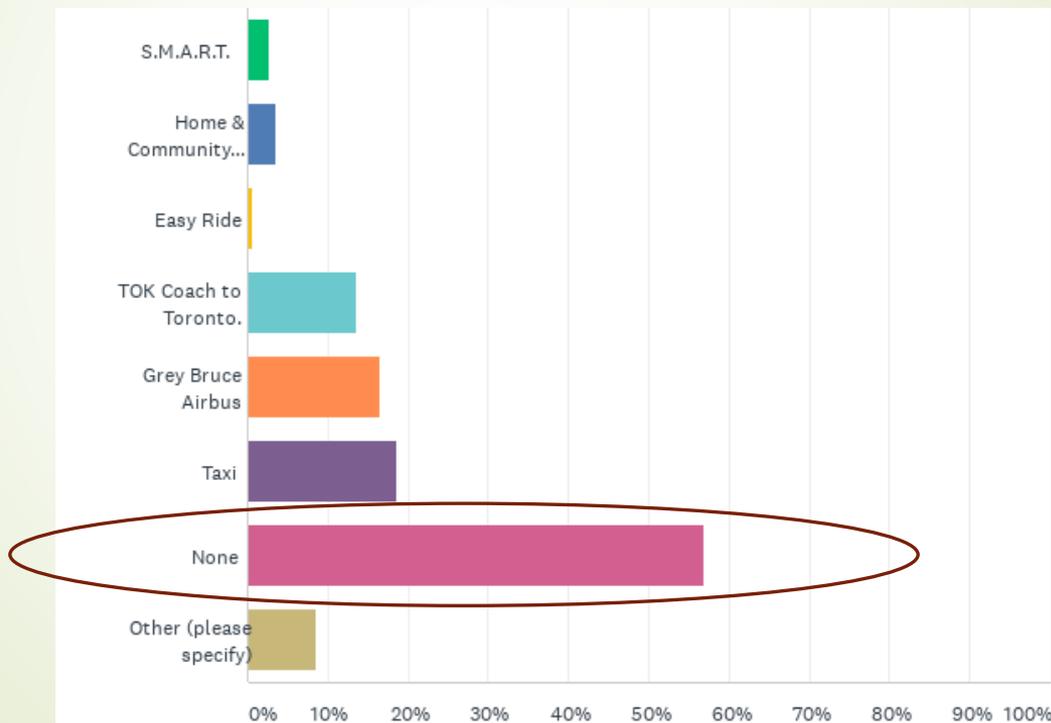
Q11: Do you own a cell phone or smart phone?

ANSWER CHOICES	RESPONSES	
Yes	89.15%	337
No	10.85%	41
TOTAL		378

➤ Answered: 378 Skipped: 5

Q12: What locally available transportation services do you currently use? Next slide

Answered: 369 Skipped: 14



Q12: What locally available transportation services do you currently use?

Answered: 369 Skipped: 14

ANSWER CHOICES	RESPONSES	
S.M.A.R.T.	2.71%	10
Home & Community Services.	3.52%	13
Easy Ride	0.54%	2
TOK Coach to Toronto.	13.55%	50
Grey Bruce Airbus	16.53%	61
Taxi	18.70%	69
None	56.91%	210
Other (please specify)	8.67%	32
Total Respondents: 369		

What locally available transportation services do you currently use? **Other responses...**

- Use vehicle only for local transportation (never in winter), but rely on others for transportation outside of municipality, and for everywhere in the winter.
- Family
- Only use car
- Friends when available
- In city bus service
- Saugeen Mobility
- Walk
- Friends
- What ever I use needs to be wheelchair accessible
- Taxi only if car in garage
- Car driven by husband
- Share rides
- TOK coach to Toronto

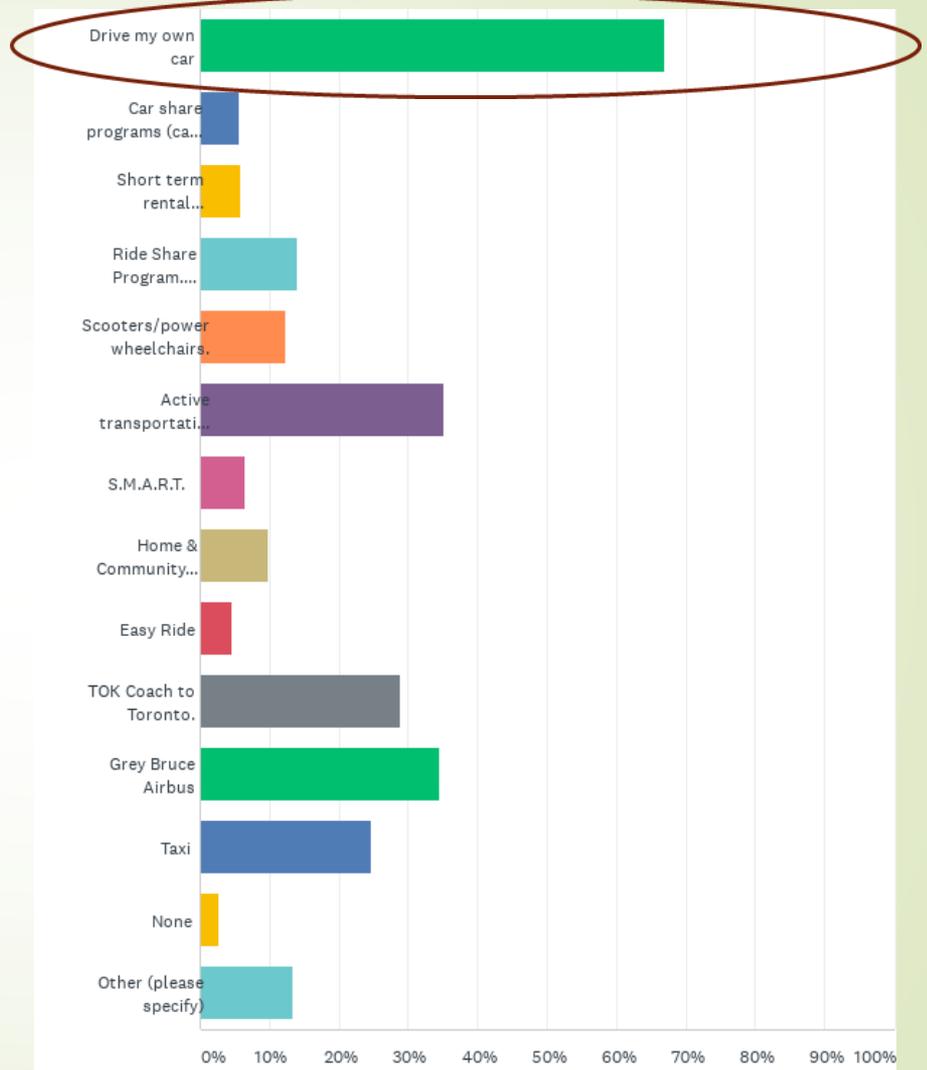
Q13: What transportation would you like to use in the future? (check all that apply)

Answered: 373 Skipped: 10

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Q13: What transportation would you like to use in the future?

(check all that apply)

Answered: 373

Skipped: 10

ANSWER CHOICES	RESPONSES	
Drive my own car	67.02%	250
Car share programs (car co-op)	5.63%	21
Short term rental (enterprise/budget)	5.90%	22
Ride Share Program. Software application that can connects people to rides or car pooling.	13.94%	52
Scooters/power wheelchairs.	12.33%	46
Active transportation (walking, cycling)	35.12%	131
S.M.A.R.T.	6.43%	24
Home & Community Services	9.92%	37
Easy Ride	4.56%	17
TOK Coach to Toronto.	28.95%	108
Grey Bruce Airbus	34.58%	129
Taxi	24.66%	92
None	2.68%	10
Other (please specify)	13.40%	50
Total Respondents: 373		

Q13: What transportation would you like to use in the future? **Other responses...**

- ▶ A Bus service
- ▶ Mobile transportation with attendant
- ▶ Depends what Life throws at us
- ▶ Uber
- ▶ Walking and biking
- ▶ Kincardine to set up it's own transit bus lines
- ▶ I don't know most of these services, so can't really say. But I'd pick the cheapest if I had a choice.
- ▶ Bus to Owen Sound and Kitchener
- ▶ Depends what I needed at the time
- ▶ Would like transportation to out of town medical appointments, see grandkids, family and friends.
- ▶ Access to London , Kitchener, Sarnia, Toronto
- ▶ Any transportation that can get me to and from work
- ▶ Uber, coach to London.
- ▶ Saugeen Mobility

Q13: What transportation would you like to use in the future? **Other responses...**

- Needs to be wheelchair accessible
- Bus to major cities for shopping, sporting and entertainment events
- Don't know what some of these services are, but would appreciate a reasonably priced (taxi too expensive, can add upwards of \$30 to grocery purchase) local transportation service especially in the winter months.
- ANYONE IF THEY OFFER
- Shuttle / bus on main arteries of town
- Wheelchair access able transportation around town and out of town
- To Toronto and Burlington and London (medical appointments and airport)
- Bus service to grocery store & drug store at least weekly.



Q13: What transportation would you like to use in the future? **Other responses...**

- Local/Bruce County transportation if available
- Community seniors service bus to the two grocery stores and community bus or easy ride to hospital/ medical center for appointments and really a senior transportation to use the Davidson Centre facilities for a healthy lifestyle

Q14: Please add any other comments or suggestions you would like to make.

- As long as it would go to Tiverton and Ripley
- Public transportation is very important to have access to.
- A GOOD LOCAL BUS SERVICE WOULD BE AN ASSET TO THE COMMUNITY AS WE GET OLDER.
- It would be very beneficial having a bus service in Kincardine and Area, especially in winter to get out for shopping, recreation centre, appointments.
- Need bus services from our rural areas Ripley Point Clark Inverhuron Tiverton to Kincardine Housing availability in Kincardine is so low that if there was transportation from the rural areas this would help people in finding housing.
- Transportation out of the town is a big one. A lot of people feel stuck in town and would like to go beyond these borders but are limited by available transportation.

Q14: Please add any other comments or suggestions you would like to make.

- We volunteer in the community now - offering rides to those who either don't own cars or can't drive for medical reasons, but only to those we know of. We already got rid of one of our cars - but realize that this town is very car dependant. We are fortunate enough to be able to walk to the hospital/Dr., pharmacy, post office or down town when needed but if we were not mobile, this would be more challenging. Transportation to the grocery stores would be helpful.
- It is extremely ridiculous to have no reliable local transportation.
- We need availability for Seniors. Many have to give up their cars and if no family around its hard to get around town
- Taxi service is not adequate in Kincardine. There are not enough taxis.
- With a physical disability it is often too much to navigate the hills in Kincardine
- I think more services are needed for our seniors in Kincardine

Q14: Please add any other comments or suggestions you would like to make.

- We need public transportation in our community. It's so difficult to find work without it.
- Many seniors could benefit from public busing - set day or days per week for different areas of town - could charge a fee per use or monthly passes.
- I believe it would be wise to have bus service from small areas to and from Kincardine. Possibly Tiverton, Inverhuron, Ripley, Point Clarke, Lurgan Beach, Boiler Beach.. possibly 3 days a week, so people could shop, have appointments etc.
- With a the lack of downtown business, it is making it extremely hard on seniors and others who do not own a car.
- Please add a bus service. It is greatly needed for many locals, especially seniors and young workers. There's almost no accessible amenities in Tiverton for those without a vehicle.

Q14: Suggestions made by survey respondents

- It would be good if there was a service that people who don't have access to a vehicle could call to get a ride 7 days per week. could the smart service be expanded? And that a subsidy be available for those living on a low income.
- I am disabled and do still drive but my condition is worsening so this may be necessary in the future. It would be very nice to be able to book a service that would make access medical appointments and groceries.
- Has there been a survey to see if there would be a demand for this? or would a reasonable priced taxi service cover the need?
- A continuous circular bus route around Kincardine would be a great asset to the community, providing reliable transportation to low-income residents, reducing the use of cars, decreasing the need for downtown parking, encouraging tourist participation in downtown events, and improving the environment.
- Perhaps an on-demand shuttle system would be an option for our community, as opposed to a bus system with regular routes.
- As noted above, a reasonably priced public transport service, especially in the winter, would be beneficial to the municipality.
- Kincardine needs a reliable taxi service. I called the number in the local phone book and the reply was that the number was no longer in service.
- ESTABLISH a DIAL A BUS SYSTEM.
- Cycling lanes for seniors on bicycles and tricycles
- It is time that non-drivers and proponents of a greener lifestyle received equal support from the municipality.
- Shore to shore bus service

Q14: Please add any other comments or suggestions you would like to make.

....I don't need supports

- I have always liked riding public transport. Although technically we don't need a bus yet. we would use it and might need in the future.
- Need a new car. Using friend's now.
- I don't need public transportation but am aware many do
- I share a car with my family member.
- My partner is disabled so walking is difficult. Owning our own car opens up a lot of possibilities. Public transit that involves a lot of walking would be difficult to use.
- I do not need transportation support now but could in the future.
- I find that living downtown I can usually access anything I need by bike, car or walking.
- Kincardine is too small to operate a scheduled transport service.

Q 14: Other comments outside of transportation

- ▶ Parking is a substantial issue that the municipality has failed to address, you cannot simply "add" in bus stations and bus parking without absolutely crippling the downtown parking which is already at a critical mass.
- ▶ Can't find or afford clothing and household items in town. And if we could then maybe we could afford a light meal or coffee with others. instead of sitting at home alone. Which many of us have been doing long before the pandemic.
- ▶ Manual Wheel Chair on the South side of Kincardine at 6:30pm at night and get by their own only using sidewalks in their current state, with gravel on them, pipes, some tore up, curbs cut up and missing at the harbour and the depth of the curbs to travel to an appointment down town any evening.
- ▶ Regular reserved airport limousine transportation service to and from a selection of nearby airports on a per flight cost per person basis.
- ▶ Many local people use the Cancer drives to London. I wish this program would cover all medical services.
- ▶ Affordable housing is a huge issue in this community.

Questions to make sense of the results

- What results are surprising/not surprising?
- What or who do you think is missing from the results?
- What actions do you think need to be taken?
- What could be some potential next steps?

KASAAC Discussion – August 4, 2021





What is surprising? Not surprising?

Surprising

- ▶ The needs for transportation did not come out as strong in the numbers but did come out in the comments.
- ▶ Survey respondents did not know about some of the existing services e.g., SMART.

Not surprising

- ▶ Car centric in community – needs to be due to the locations to grocery stores etc. People have to drive everywhere



Gaps or missing information?

- ▶ Need to get responses from younger population to understand transportation needs of youth and younger adults.
- ▶ Need to understand if there are differences in gender (did not ask this question this survey).
- ▶ Need to understand if there are differences in need for transportation depending on the season of year.
- ▶ Need to understand transportation need post COVID – as the pandemic has impacted the need for travel to restaurants, stores, entertainment etc.



Potential actions

- ▶ Work with transportation services such as SMART and taxi services to promote what is already available to the community via website, social media, clubs and newspaper.
- ▶ Look to other smaller municipalities to see how they do to support transportation services and share this information with stakeholders.
- ▶ Consider other transportation options outside of bus service e.g. contract between the Municipality and taxis services.
- ▶ Expand the SMART service to include people who do not have disabilities.
- ▶ Gather more information to understand the full picture of transportation needs e.g., seasonal, gender, younger people etc.
- ▶ Host community conversations to share other municipalities solutions to transportation needs and gather more information on needs and potential actions for Municipality of Kincardine residents and visitors.
- ▶ Develop a proposal for Council to form a transportation committee that includes various age groups and community partners. This needs to be a broader issue than older adults.
- ▶ Discuss the role of the Municipality in transportation services.



Potential next steps

- Present results to the Community Economic Development Committee in order to share results and talk about the potential for collaboration on actions.
 - Research grants that support transportation in rural communities.
 - Submit results to Bruce County to Inform the Transportation Master Plan.
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For questions or comments contact

Kincardine and Area Seniors Advisory Committee

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Municipality of Kincardine

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